



K1.02 Naples Cream | Plains | Ker Finish



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**LIMITED WARRANTY**

**10-YEAR PANEL INTEGRITY WARRANTY FOR KOMPACPANEL SURFACES (Plains, Woods, Patterns)**

We provide a one-to-one replacement\* of one (1) identical panel of same specifications for colour, size, thickness and design (where applicable) in case of manufacturing defects, such as:

- Panel Delamination
- Swelling in Thickness due to Water Exposure
- Panel Warpage

**1-YEAR WARRANTY FOR FENIX SURFACES AND KITCHEN SINKS**

All FENIX surfaces and kitchen sinks are entitled to a complimentary\* repair or replacement service in case of manufacturing defects.

\*Terms and conditions apply.

**DON'T BE A STRANGER**

Please reach out to our customer support representatives at [enquiry@kompacplus.com](mailto:enquiry@kompacplus.com) for further assistance on KompacPanel maintenance.

**DISCLAIMER**

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This guide in no way accounts for any form or warranty or representations, either expressed or implied, of its fitness and/or processes required for any specific purposes, and KompacPlus shall not be held liable for any damages as a result of relying upon this guide.

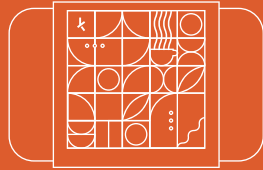
ON THIS JOURNEY OF A LIFETIME, THIS COMPANION IS HERE TO GUIDE.



EXPERIENCE LIFE UNBOUNDED



# WHAT'S INSIDE YOUR COMPANION KIT?



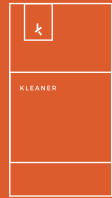
01 COMPANION GUIDE

Recommendations to help you maintain clean KompacPanels for long-lasting use.



02 KLEANSER

Special cleaning agent designed to keep KompacPanels clean and bacteria-free.



03 KLEANER

Microfibre cloth for gentle cleaning.



04 ERASER

Sponge for gentle removal of tough stains, residues and micro-scratches.

## QUICK REMINDERS



No bleach or chlorine.

Use mild or environment-friendly detergents only.



No hard bristled brush.

Use soft cloth or soft-bristled brush to clean surfaces.



No sharp tools.

Use sponge or wooden scrapper to remove tough residues.



No direct heat contact.

Always use heat pads or pot holders to place hot dishes and cookwares.



No direct chopping or cutting.

Always use proper chopping board or cutting mat for meal preparations.



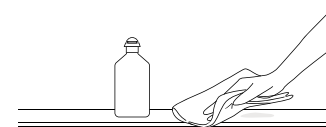
No water ponding.

Avoid water ponding on panel surface by cleaning up spills as soon as possible to prevent bubbling.

## FOR EVERYDAY CLEANING

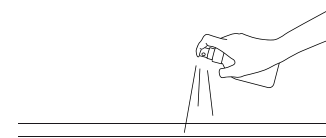
To prevent tough stains, dirt and spills should be cleaned from KompacPanel surfaces as soon as possible.

01



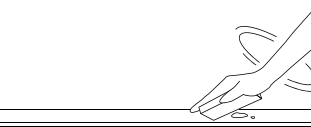
Apply mild detergent on Kleaner to remove dirt residues from panel surface. For oil-based spills, use paper towel to absorb excess liquid before doing the same.

03



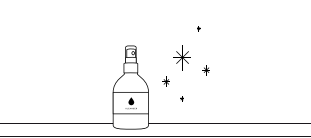
Once residue is completely removed, apply rinse-free Kleanser to sanitise panel surface.

02



For tough stains and residues, gently rub Eraser with firm pressure in circular motion to remove residues from panel surface.

04



Use Kleaner to remove excess water and leave panel surface to air dry.

This guide is designed to provide our best recommendations to help you care and maintain your KompacPlus space for everyday use. In case of any uncertainties regarding the instructions of this guide and/or the condition of your KompacPlus surface, please reach out to us via [enquiry@kompacplus.com](mailto:enquiry@kompacplus.com) for further assistance from our support team.

## DEALING WITH SPECIFIC DIRT AND STAINS

AGAINST	RECOMMENDED METHOD
Animal and Crop Fats, Sauces, Dry Blood, Eggs, Smoke Black, Jelly, Vinyl Adhesives, Watercolour Paints, Organic Residues	Remove using baking soda and water mixture.
Vegetable Oils, Linseed Oil	Remove excess oil using paper towel, then apply acetone on wet cloth to finish.
Ink	Remove using wet cloth and acetone/nail polish remover.
Oil Paint, Adhesives	Remove using wet cloth and thinner.
Limescale	Remove using detergent with low citric or acetic acid (max 10% only).
Silicone	Remove using wooden or plastic scrapper.

When trying out new or aged cleaning agents, do test on a small and unnoticeable area of the surface before applying it on the actual affected area. Only proceed with cleaning if there is no negative reaction on the surface.